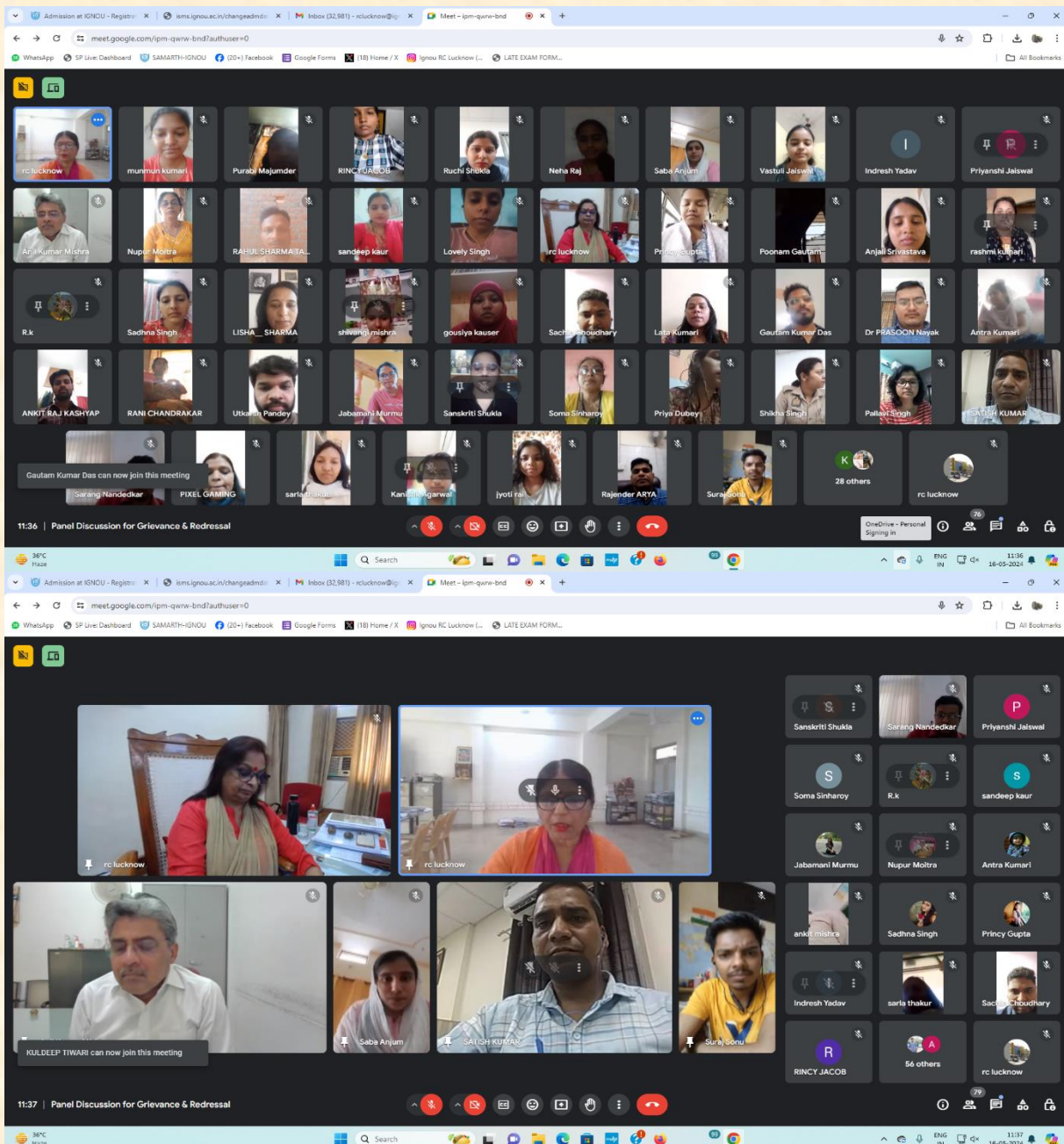


## Indira Gandhi National Open University

Regional Centre, 5-C/INS-1, Sector-5, Vrindavan Yojna, Telibagh, Lucknow - 226 024

### Report on Online Panel Discussion on Grievance & Redressal

IGNOU Regional Centre, Lucknow has organized an **Online Panel Discussion on Grievance & Redressal** on **Thursday, 16th May, 2024** through Google Meet across the Nation for learners of MHDOL Programme. Meeting has been attended by **Dr. Manorama Singh**, Senior Regional Director, **Dr. Anil Kumar Misra**, Additional Director, **Dr. Reena Kumari**, Assistant Regional Director and the learners of July 2023 and January 2024 session. Questions related to Assignments, Study Material, Counselling Sessions, Term End Examination System, Tour of IGNOU Website, Link of Social Media Platforms of IGNOU were discussed by panelist. Around 100 learners joined virtual platform. At the end of the discussion formal Vote of Thanks was proposed by **Dr. Reena Kumari**.



- Senior Regional Director